



**KENYA  
VETERINARY  
BOARD**

# WELCOME TO OUR Quarterly Newsletter

## Welcome to KVB



KVB plays an important role in safeguarding animal health and in turn public health. The Board's mandate is regulation of veterinary practices and advising the government of matters thereof.

KVB is committed to provide quality services by upholding the set veterinary standards as stipulated in the VSVP Act, 2011 through inspections of veterinary service providers, ensuring full compliance with legal and requirements and observing strict adherence to the professional code of conduct.

The Board has been equipped with ample resources to deliver services faster, efficiently and in a friendly manner to its customers all times.



SCAN TO VISIT OUR  
WEBSITE

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# KENYA VETERINARY BOARD LAUNCHES TRANSFORMATIVE 2023–2027 STRATEGIC PLAN



On 23th October 2024, the Kenya Veterinary Board (KVB) officially launched its Strategic Plan for the period 2023–2027, setting out a bold and transformative agenda to guide the Board's priorities and performance over the next four years. The launch event, held at the Board's headquarters in Upper Kabete, brought together key stakeholders, including Board members, staff, veterinary professionals, clients, and senior government officials. The event was graced by the Cabinet Secretary for Agriculture, Fisheries and Livestock Development, Dr. Andrew Karanja, as the Chief Guest.

In his address, the Cabinet Secretary commended the Board for aligning its strategic priorities with the Government's Bottom-Up Economic Transformation Agenda (BETA). He assured the Board of the National Government's full support and urged the institution to remain committed to delivering efficient, transparent, and timely services to the public.

Dr. Karanja further emphasized the importance of strengthening communication between government agencies and the public, noting that public awareness is essential in enhancing trust and understanding of government initiatives.

In her remarks, the Chief Executive Officer, Dr. Mary Agutu, reaffirmed the Board's commitment to institutional growth and transformation. She highlighted the Board's focus on improving underperforming areas, investing in a more vibrant workforce, and recruiting additional staff to drive the successful implementation of the Strategic Plan.



**"This plan is not just a document—it is a roadmap for service delivery, stakeholder engagement, and professional excellence. We are determined to ensure its success," she stated.**

**As the implementation phase begins, KVB has pledged to consistently monitor progress and report on key milestones, ensuring accountability and transparency throughout the plan's lifespan.**

**The Strategic Plan 2023–2027 is a significant step toward strengthening veterinary governance, supporting the animal health sector, and aligning with national development goals.**



**Agriculture CS Dr. Andrew Karanja and KVB Board Chairperson posing with strategic plan 2023-2027 document during launch.**

**Did you know that the Kenya Veterinary Board is 71 years OLD?**

**KVB was established in the year 1953 under the Veterinary Surgeons Ordinance Act Section 5 where the law only recognized Veterinary Qualifications Registrable in the United Kingdom.**

**Now you know!!**

# **KENYA VETERINARY BOARD CELEBRATES CUSTOMER SERVICE WEEK 2024: GOING 'ABOVE AND BEYOND'**

The Kenya Veterinary Board (KVB) marked Customer Service Week 2024 under the inspiring theme, "Above and Beyond." The theme celebrated the Board's commitment to exceeding expectations—whether in resolving complex challenges or offering personalized, professional support to its stakeholders.

Throughout the week, the Communication Unit, in collaboration with the Administration Department, organized a series of thoughtful activities to appreciate both internal and external clients. Visitors to the Board were welcomed with soft drinks, light refreshments, and warm smiles—small gestures that carried big meaning.

Staff across various departments were also recognized for their unwavering dedication to providing timely, courteous, and efficient services to veterinary professionals and the wider public. Their daily commitment to excellence is what continues to position KVB as a trusted regulator in the animal health sector.

This year's celebration coincided with the National Tree Planting Week, adding an environmental twist to the festivities. In line with the government's national greening agenda, Thursday was set aside for a special initiative—each visiting client received a tree seedling, with the encouragement to plant it at home and contribute to a sustainable future.

The week concluded on a high note with a cake-cutting ceremony and remarks from the Chief Executive Officer, who applauded the staff for their service and reaffirmed the Board's commitment to a client-centered approach.

"We remain committed to responding to every inquiry with professionalism, integrity, and timeliness. Strengthening the confidence of veterinary practitioners in the Board is not just our duty—it is our mission," she emphasized.





**Marking Customer Service Week 2024 by cutting a cake. Board chair Dr. Joan Magero and CEO Dr. Mary Agutu present as they share it with clients present.**



**KVB Staff, Board members and Clients sharing a cake during the marking of customer service 2024**

## **"KVB GOES GREEN: GROWING A SUSTAINABLE FUTURE TOGETHER"**

The Kenya Veterinary Board (KVB) proudly joined the nation in celebrating Mazingira Day 2024, a moment dedicated to reflecting on our shared responsibility to protect and preserve the environment.

At KVB, we believe that environmental conservation begins with simple, meaningful actions — and this year, our efforts spoke volumes. During the Customer Service Week 2024, the Board distributed tree seedlings to all staff and clients who visited the office. Each seedling represented a promise — a promise to nurture, protect, and give back to nature. The excitement was evident as visitors walked away not only with smiles but also with a piece of green hope in their hands.

The celebrations continued during the launch of KVB's 2023–2027 Strategic Plan, where the Cabinet Secretary for Agriculture Dr. Andrew Karanja, the Principal Secretary Hon. Jonathan Mueke, and the KVB CEO Dr. Mary Agutu each planted a tree within the Board's compound. These symbolic acts marked the beginning of a greener chapter for KVB — one that ties our professional mission with environmental stewardship.

Through these activities, KVB reaffirmed its commitment to sustainability, recognizing that caring for animals and people goes hand in hand with caring for the planet.

As we celebrate Mazingira Day, we invite everyone — staff, clients, and the public — to take part in this ongoing journey. Every tree planted today brings us closer to a cleaner, healthier, and more sustainable tomorrow.

Together, let's grow a future where both our environment and our profession thrive.





**Trees for distribution to members of staff and clients**



**Agriculture CS Dr. Andrew Karanja planting a tree during strategic plan launch on 23rd October 2024.**



**PS Hon Johnathan Mueke planting a tree during strategic plan launch.**

# **"KNOW THE BOARD," A NEW CHAPTER IN COMMUNICATING WITH PRACTITIONERS**

A few months ago, the Kenya Veterinary Board (KVB) embarked on an exciting journey to strengthen its engagement with veterinary practitioners across the country through an initiative dubbed "Know the Board." The online sensitization series, held virtually via Zoom, introduced a new and interactive way for practitioners to connect directly with the Board's management team.

Since its launch, Know the Board sessions have provided a vibrant platform for open dialogue — where practitioners can learn about emerging trends in veterinary regulation, ask questions, and gain clarity on issues affecting their daily practice. The initiative has helped demystify regulatory processes and enhance understanding of professional obligations such as registration, retention, and compliance with veterinary standards.

Already, the impact is being felt. Practitioners have expressed appreciation for the opportunity to engage with the Board in real time, while management has gained valuable insights into the realities faced by professionals in the field. The conversations have begun bridging gaps, building trust, and fostering a sense of shared responsibility between the regulator and practitioners.

The Know the Board initiative also complements KVB's broader digital transformation agenda, including the recently launched Member Management Portal, which offers key online services such as indexing applications, internship placements, registration, CPD management, retention, and examination processes.

While the journey continues, the early signs are promising. What began as an experiment in digital connection is now evolving into a vital tool for collaboration and transparency. The fruits of open communication are beginning to show — and KVB remains committed to nurturing this growth for a more connected and compliant veterinary community.





*Thank You for Reading*

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